Deutsche Bank



Deutsche Bank AG, Pakistan Branches		Date	D D - M M - Y Y Y				
			IMPORTANT: Read this document carefully if you are considering opening a new account. It is available in English. You may also use this document to compare different accounts offered by other banks. You have the right to receive KFS from other banks for comparison.				
	is accura	ate as of the da	ite above. Services, r website or visit ou	-	nay change on basis. [Pro	ovide the frequency] For	
		Islamic	Conventional				
Particulars			Not Applicable	Current Account	Savings Account	Term Deposit	
Currency			PKR, USD, EUR, GBP	PKR, USD, EUR, GBP	PKR		
Minimum Balance for Account		To Open		Nil	Nil	Not Applicable	
Account Maintenance Fee				Nil	Nil	Not Applicable	
Is Profit Paid on account? Subject to the applicable tax rate			No	Yes	Yes		
Indicative Profit Rate (%)			No	As per minimum rate defined by State Bank of Pakistan	As per the tenor of placement. Please consult your relationship manager.		
Profit Payment Frequency		cy		Not Applicable	Monthly	At Maturity	
Premature / Early Encashment / Withdrawal Fee				Not Applicable	Not Applicable	Please refer to the Schedule of Charges	
	s is a list				clude all charges. You car I bank charges are exclus		
Services		Modes					
Cash Transactions	Custon	(Other than ner Parent Cash Deposit/ rawal)		0.1% on amount or minimum Rs. 50/- per transaction	0.1% on amount or minimum Rs. 50/- per transaction	Not Applicable	
Cheque Book	Issuand	uance		Rs. 9/- per leaf	Rs. 9/- per leaf	Not Applicable	
	Stop Payment			Rs. 150/- per leaf per instruction Rs. 300/- multi leafs per instruction Rs. 500/- per cheque book per instruction	Rs. 150/- per leaf per instruction Rs. 300/- multi leafs per instruction Rs. 500/- per cheque book per instruction	Not Applicable	
Remittances (Local)	Pay Or	Pay Order Issuance		Rs. 300/- per instrument	Rs. 300/- per instrument	Not Applicable	
	Issuance of Online Inter-branch Pay Order			0.1% on amount or Minimum Rs. 200/- (per transaction)	0.1% on amount or Minimum Rs. 200/- (per transaction)	Not Applicable	
	Pay Or Cancel			Rs. 300/-	Rs. 300/-	Not Applicable	
	Deman (Drawr Partne	nd Drafts n under r Bank Agency ement)		Rs. 500/- minimum or 0.20%	Rs. 500/- minimum or 0.20%	Not Applicable	

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	Cancellation of Drafts	Rs. 500/-	Rs. 500/-	Not Applicable
	Inter-branch Transfers (same account)	Between Rs. 0/- to Rs. 400/- Flat, as per management's discretion	Between Rs. 0/- to Rs. 400/- Flat, as per management's discretion	Not Applicable
	Real Time Gross Settlement (RTGS)	MT103 (9am to 2pm) up to Rs. 220/- per transaction MT103 (2:01pm to 3:30pm) up to Rs. 330/- per transaction MT103 (3:31pm to 4:30pm) up to Rs. 550/- per transaction MT102 up to Rs. 50/- per transaction	MT103 (9am to 2pm) up to Rs. 220/- per transaction MT103 (2:01pm to 3:30pm) up to Rs. 330/- per transaction MT103 (3:31pm to 4:30pm) up to Rs. 550/- per transaction MT102 up to Rs. 50/- per transaction	Not Applicable
	Outward Remittance (TT/SWIFT)	Rs. 1000/- commission plus Rs. 1500/- Swift charges	Rs. 1000/- commission plus Rs. 1500/- Swift charges	Not Applicable
	Demand Draft (FCY)	Rs. 600/- commission	Rs. 600/- commission	Not Applicable
Remittances (Foreign)	Inward Remittance	Nil If proceeds are credited to account maintained with our branch. Otherwise flat Rs.1500/- plus PO/DD/SWIFT charges and postage	Nil If proceeds are credited to account maintained with our branch. Otherwise flat Rs.1500/- plus PO/DD/SWIFT charges and postage	Not Applicable
Statement of Account	Duplicate Issuance	Rs. 35/- per request (inclusive of all Govt. levies)	Rs. 35/- per request (inclusive of all Govt. levies)	Not Applicable
	Cash Manager Training	Rs. 25000/- one-time	Rs. 25000/- one-time	Not Applicable
Electronic Banking	Cash Manager System Maintenance	Rs. 25000/- per month	Rs. 25000/- per month	Not Applicable
	Cash Manager System Set up	Rs. 25000/- one-off	Rs. 25000/- one-off	Not Applicable
Clearing	Intercity through NIFT	Rs. 250/-	Rs. 250/-	Not Applicable
cicaring	Same day clearing	Rs. 300/-	Rs. 300/-	Not Applicable
Closure of Account	Customer's request	Nil	Nil	Not Applicable

You Must Know

Requirements to open an account: To open the account you will need to satisfy some identification requirements as per regulatory instructions and Deutsche Bank's internal policies. These may include providing documents and information to verify your identity. Such information may be required on a periodic basis. Please ask us for more details.

Cheque Bounce: Dishonoring of cheques is subject to a criminal trial in Pakistan. Accordingly, you should be writing cheques with utmost prudence. Please refer to **Section 489(F)** of the **Pakistan Penal Code**.

Unclaimed Deposits: In terms of **Section 31 of Banking Companies Ordinance, 1962** all deposits which have not been operated during the period of last ten years, except deposits in the name of a minor or a Government or a court of law, are surrendered to State Bank of Pakistan (SBP) by the relevant banks, after meeting the conditions as per provisions of law. The surrendered deposits can be claimed through the respective banks. For further information, Please contact your relationship manager or the bank at +92 21 111 555 777 for further information.



Safe Custody: Safe custody of access tools to your account like PINs, Cheques, e-banking usernames, passwords, other personal information, etc. is your responsibility. Bank cannot be held responsible in case of a security lapse at the customer's end. Deutsche Bank never calls its customers' to provide any such information.

Record updation: Always keep profiles/records updated with the bank to avoid missing any significant communication. You can contact your relationship manager or the bank at +92 21 111 555 777 to update your information.

What happens if you do not use this account for a long period? If your account remains inoperative for 12 months, it will be treated as dormant. If your account becomes dormant, you will not be able to use your account to conduct transactions. To reactivate your account, you must provide us with a request letter along with the necessary documentation as per bank's policy to activate the account. Please contact your relationship manager or the bank at <u>amspak@list.db.com</u> +92 21 111 555 777 for further information. **Closing this account:** In order to close your account, please submit the account closure request duly signed by the authorized signatory (ies).

How can you get assistance or make a complaint?

You may lodge a complaint with Deutsche Bank AG, Pakistan through following channels:

Telephone Call: UAN +92 21 111 555 777 Hard copy: By sending to our Branch in Karachi and Lahore Email: <u>amspak@list.db.com</u> Physically: By walking into any of our two branches (Karachi & Lahore)

If you are not satisfied with our response, you may contact:

Banking Mohtasib Pakistan Shaheen Complex 5th floor, M R Kiyani Road Karachi. Complaint Form:

https://www.bankingmohtasib.gov.pk/complaint_form.php

I/WE ACKNOWLEDGE RECEIVING AND UNDERSTAND THIS KEY FACT STATEMENT								
Customer Name:			Date:					
Product(s) Chosen: (please select from page no.1)								
Mandate of Account: (for opening & operating of account)								
Address:								
Contact Number:		Email:						
Customer Signatures: (as per account mandate)		Signature Verified by Bank: (to be completed by CLM)						